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|  <p>रेलटेल RAILTEL A Government of India Undertaking</p> | <p>RAILTEL CORPORATION OF INDIA LIMITED (A Government of India Undertaking under Ministry of Railways) Registered & Corporate Office: Plate-A, 6th Floor, Office Block-II, East Kidwai Nagar, New Delhi-110023. website:www.railtel.in, CIN: L64202DL2000GOI107905</p> |
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No. RCIL/2026/P&A/01/SR

Dated: 20.05.2026

NOTICE FOR ENGAGEMENT OF EXPERIENCED TECHNICAL PERSONNEL FOR KSWAN PROJECT OF RAILTEL IN SOUTHERN REGION ON CONTRACT BASIS

RailTel Corporation of India Limited is a Navratna Central Public Sector Enterprise under Ministry of Railways, operating a Pan-India optic fiber network along railway tracks and managing MeitY- empanelled Tier-III Data Center's at Gurgaon and Secunderabad.

We are looking for dynamic professional purely on Contract basis from Open Market for the following posts, for which applications are invited from Indian citizens. The contract period will be 05 (five) years.

1. Important Dates:

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| Date of Notification | 20.05.2026 |
| Last date of Submission of Application | 30.05.2026 |
| Cutoff date for all eligibility | Last date of Submission of Application. |
| Tentative Date of Interview | Will be Notified after the Closing Date. |

2. Details Of Vacancy To Be Filled on Contract Basis

| Sn | Name of Post | Location | No. of Vacancy | Annual CTC for each Post (₹) | Reservation |
|----|-----------------------|-----------|----------------|------------------------------|---|
| 1 | Project Director | Bangalore | 1 | 17,32,810 | UR-22 OBC NCL-14 SC-08 ST-04 EWS-05 |
| 2 | Project Manager | Bangalore | 1 | 13,10,400 | |
| 3 | Network Specialist | Bangalore | 1 | 14,47,614 | |
| 4 | Network Admin-1 | Bangalore | 3 | 11,75,010 | |
| 5 | Network Admin-2 | Bangalore | 1 | 8,04,850 | |
| 6 | Network Engineer-1 | Bangalore | 1 | 7,75,545 | |
| 7 | Network Engineer-2 | Bangalore | 1 | 5,96,585 | |
| 8 | Network Engineer-3 | Bangalore | 1 | 4,55,465 | |
| 9 | Security Specialist | Bangalore | 1 | 12,57,027 | |
| 10 | Security Admin | Bangalore | 1 | 13,36,795 | |
| 11 | Server Admin-1 | Bangalore | 1 | 10,79,165 | |
| 12 | Server Admin-2 | Bangalore | 1 | 10,51,445 | |
| 13 | Central Helpdesk L1 | Bangalore | 3 | 3,68,400 | |
| 14 | Central Helpdesk L2-1 | Bangalore | 1 | 4,74,000 | |
| 15 | Central Helpdesk L2-2 | Bangalore | 1 | 5,95,450 | |
| 16 | Electrical Technician | Bangalore | 1 | 4,20,185 | |
| 17 | Field Engineer-1 | Bangalore | 1 | 5,71,385 | |

| Sn | Name of Post | Location | No. of Vacancy | Annual CTC for each Post (₹) | Reservation |
|----|------------------|-------------------------------------|----------------|------------------------------|-------------|
| 18 | Field Engineer-2 | Bangalore | 1 | 4,62,686 | |
| 19 | Field Engineer-3 | Bangalore | 1 | 5,17,835 | |
| 20 | Nodal officer | Any where in the state of Karnataka | 30 | 4,14,301 | |

Note: The reservation for SC/ ST/ OBC/ EWS will be governed by the prevailing Government guidelines on reservations in recruitment of work-charge posts.

The Annual CTC mentioned is on higher side and CTC payable may vary on Experience/certifications. CTC is inclusive of Gratuity and Medical benefits.

3. Age Limit and other conditions:

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| Minimum Age | 21 years |
| Maximum Age | 50 years |
| Maximum Age after all relaxations | 55 years |
| Age Relaxation for Community Candidate | OBC: 03 Years, SCs/ STs: 05 Years and PwBD: 10 Years. Note: Relaxation is subject to the submission of a valid certificate. |

4. Essential Qualification, Eligibility Criteria, Experience:

The applicant should satisfy eligibility criteria regarding educational/professional qualifications, length of experience for each post indicated in **Annexure- I**.

5. Documents Required to Be Attached with the Application Form and Verification:

The candidates should attach self-attested copies of the following documents with the application and should also produce these in original, if they are called for interview:

- a) Matriculation Certifications (for age proof).
- b) Certification and mark-sheets in support of the required educational/professional qualifications.
- c) Candidates currently working in Government/PSUs/Private sector must submit a certificate indicating their length of experience. In case the experience certificate from the current employer is not available, a copy of the appointment letter along with the first and latest pay slips may be submitted.
- d) Caste certificate (in case applicant belongs to OBC-NCL, EWS, SC and ST).
- e) Disability Certificate (in case of PwBD).
- f) Copy of CV detailing their history of employment and experience, duly signed photograph thereon.
- g) Photo I.D. Proof and address proof (Passport/ Aadhaar Card/ Driving License/ PAN Card/ Voter ID Card) issued by Central/State Govt.

h) “No Objection Certificate” if the candidate is working in any Govt./PSU, attached or subordinate organization or any public body substantially funded by the Govt.

The onus is on the candidates to prove with valid documents that all the information submitted by them in the application is true.

Note: Number of posts shown above are tentative and may change depending upon the project requirements. Applications finally empaneled after the due process of selection, will be inducted as per actual requirement and progress of the project from time to time.

6. Schemes of selections:

a) The selection process will consist of an interview followed by a medical examination.

b) Final empanelment will be subject to the candidate being found medically fit. The medical examination will be conducted by a medical authority designated by RailTel Corporation of India to assess the candidate's fitness for duties associated with the post. Candidates who do not meet the prescribed medical standards will not be considered for engagement.

7. **How to apply:** Candidates must apply offline. Duly filled and signed application form (**Annexure-II**), along with relevant enclosures—including copies of educational certificates, community, and experience certificates—should be sent by post/courier to the address below, clearly superscribed as follows, so as to reach on or before the last date of application during office hours i.e. 30.05.2026

Sub: “APPLICATION FOR TECHNICAL FOR KSWAN PROJECT OF RAILTEL IN SOUTHERN REGION ON CONTRACT BASIS.”

**“Territory Manager/SBC,
RailTel Corporation of India Limited
Territory Office, No. 6/1, 12th Main, Vasanthnagar,
Opp. Mount Carmel College Gate-1 Road,
BENGALURU - 560052”**

8. Other terms and conditions:

a. The decision of RailTel regarding all aspects of the application process—including acceptance or rejection of applications, conduct of examination/interview, and final selection—shall be final and binding. RailTel reserves the right to alter or modify any condition mentioned in this vacancy notice or any related process as deemed necessary due to unforeseen circumstances or administrative reasons.

b. In case of any legal dispute, the jurisdiction shall be Hyderabad.

c. RailTel Corporation will not be responsible for any inadvertent errors in this vacancy notice and reserves the right to correct such errors.

d. Requests for changes to the email ID or address submitted with the application will not be entertained.

- e. Travelling Expenses: No travelling expenses will be paid to the candidates for appearing in the screening/interview/medical.
- f. Terms & Tenure of Engagement: Engagement is contractual, for 05 years from the date of joining. It may be terminated earlier due to non-availability of work, unsatisfactory performance, or administrative reasons, at the discretion of the Competent Authority.
- g. Service Agreement: Selected candidates shall be required to execute a Service Agreement at the time of engagement for a period of one year. While the contractual tenure may be extended, the Service Agreement shall not automatically extend beyond the initial one-year period. In case of failure to complete the said period, they shall be liable to pay an amount equivalent to three months' gross salary in addition to serving the applicable notice period or paying salary in lieu thereof.
- h. Resignation: In addition to the service agreement, a notice period of three months shall be mandatory prior to resignation from RailTel Corporation. Serving such notice will not absolve the executive from the financial or other obligations under the service agreement.
- i. Personal Background and Credential Information: The engagement shall be purely on a contractual basis and shall remain provisional, subject to the candidate fulfilling all eligibility conditions and the correctness of the information and documents submitted, including those relating to character, antecedents, caste certificate, and other credentials. The candidate shall be solely responsible for the authenticity and validity of the documents and declarations submitted. The organization reserves the right to verify the same at any stage, if deemed necessary. In the event of any discrepancy, suppression of facts, or submission of false information at any stage during the engagement, the contract shall be liable to termination without notice.
- j. RTI Information: Any application under the RTI Act seeking information will not be entertained until the completion of the entire recruitment process.
- k. Mode of Communication: Any corrigendum to this notice, further information and updates regarding applications, interview schedules, results, or panels will be published only on the official website of RailTel Corporation of India Limited (www.railtelindia.com). Call letters for interviews will be sent via email only. No information will be published in any other media. Candidates are advised to regularly check the RailTel website and their registered email for updates.
- l. The responsibility to establish eligibility for the post with reference to all prescribed conditions rests with the applicant.
- m. Canvassing in any form will disqualify the candidate.
- n. It is the candidate's responsibility to ensure they meet the eligibility criteria and provide correct, complete, and required information/documents. Applicants must furnish valid documents substantiating their eligibility. No correspondence will be entertained from candidates who are found ineligible or not shortlisted.

- o. Candidates must not furnish false, tampered, or fabricated documents, nor suppress any material information. Documents containing overwriting or correction marks will not be accepted.
- p. RailTel Corporation will not be responsible for any delay in receipt of the application. Applications received after last date will not be considered.
- q. WARNING: Beware of touts/job racketeers trying to deceive with false promises of employment in RailTel through influence or unfair means. RailTel has not authorized any person or agency to act on its behalf in relation to this recruitment. Candidates should rely only on the official website (www.railtelindia.com) and beware of fake websites and social media posts by unscrupulous elements.

(Spl AGM/P&A/SR)

(Annexures I & II- attached)

VACANCY NOTICE FOR ENGAGEMENT ON CONTRACTUAL BASIS FOR KSWAN PROJECT OF RAILTEL/SR ON CONTRACT BASIS

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| Post | Project Director (Contractual)-01 |
| Minimum qualification criteria | B.E/ B Tech/ M.E in Electronics and Communication/ Computer Science/ Information Technology/Telecom OR BCA/BSc/MSc. |
| Minimum experience | 15 years of experience after B.E/ B Tech/ M.E in Electronics and Communication/ Computer Science/ Information Technology/Telecom in major IT infrastructure Project implementations/Operations OR 18 years of experience after BCA/BSc/MSc. in major IT infrastructure Project implementations/Operations |
| Certification Required | PMP Certification or equivalent |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Experience in implementation and management of large and complex turnkey projects. b. Ability to lead large and geographically spread teams and conduct regular project reviews. c. Ability to continuously monitor and track the project KPIs, achieve project milestones, identify, and mitigate risks. d. Ability to present and interact with KSWAN, CEG management and maintain clear communication channels. e. Be quality-conscious and maintain a high level of quality for all project deliverables. f. Ability to meet and improve the project KPIs and make necessary workflow changes to ensure meeting the service levels. |
| Responsibilities | <ul style="list-style-type: none"> a) The Project Director at the SCR will be the single point of contact for all commercial and operational decisions. The identified candidate should be capable of taking the decisions for all aspects in relation to the KSWAN project with minimum delay. b) Strategically oversees, monitors, and manages the SI's deployed team across the KSWAN project from an executive level. c) Manage project takeover, upgrade, revamp, implement and conduct operations & maintenance of KSWAN infrastructure. |

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| | <ul style="list-style-type: none"> d) Coordination with KSWAN, CeG and other stakeholders of KSWAN. e) Manages the strategic aspects of the KSWAN engagement and mitigates any risk. f) Regular reviews of KPIs and deliverables with KSWAN, CeG. g) Managing available resources including teams working on the project. h) Tracking Work Breakdown Structure (WBS) of the project plan and course correction where required. i) Travel across KSWAN locations for conducting assessment, troubleshoot, and resolve issues related to implementation and operations & maintenance. j) Maintain clear communication channels with KSWAN stakeholders. |
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| Post | Project Manager (Contractual)-01 |
| Minimum qualification criteria | B.E/B Tech/M.E in Electronics and Communication/ Computer Science/ Information Technology/Telecom OR BCA/BSc/MSc. |
| Minimum experience | 13 years post experience after B.E/ B Tech/ M.E in Electronics and Communication/ Computer Science/ Information Technology/Telecom OR 15 years post experience in major IT infrastructure Project implementations/Operations |
| Certification Required | PMP Certification or equivalent. |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Experience in implementation and management of large and complex turnkey projects. b. Experience in managing large or complex projects throughout the full project life cycle. c. Strong leadership and stakeholder management d. Manage large and geographically diverse teams e. Experience in implementing, managing, and maintaining large WAN networks f. Experience in budgeting resources and spares management. g. Skilled in managing large teams to ensure seamless communication. |

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| Responsibilities | <ul style="list-style-type: none"> a. The Project Manager deployed at SCR will be responsible for day-to-day operations and commissioning of new links as per the requirements of KSWAN. b. Shall be responsible for liaising with bandwidth service providers and OEMs of KSWAN 3.0. c. Responsible for planning, organizing, and directing the teams for completion of work/ projects in time, on budget, and within scope. d. Interacting with the Nodal Officer at POP locations and making updates. e. Travel across KSWAN locations for conducting assessment, troubleshoot, and resolve issues related to implementation and operations & maintenance. f. Monitoring and adhering to service levels g. Generation of performance reports and presenting for project reviews to KSWAN, CeG management. h. Maintain clear communication channels with KSWAN stakeholders. |
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| Post | Network Specialist (Contractual) -01 |
| Minimum qualification criteria | B.E/B Tech Graduate in Electronics/Computers/IT/Telecom |
| Minimum experience | 15 years of Total experience including minimum 05 experience as a network solution provider and implementation of large and complex WAN. |
| Certifications Required | <p>Minimum two certifications from the same OEM :- Cisco- CCNA and CCNP Associate & Professional or industry equivalent.</p> <p>The certifications should be for specialization in the following areas:</p> <ul style="list-style-type: none"> a) Enterprise routing and switching. b) Enterprise network design. |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skill Required | Expert in WAN design, MPLS technologies, routing protocols (BGP, OSPF, IS-IS), IPsec-based VPN networks and Enterprise routing and switching. |
| Responsibility | <ul style="list-style-type: none"> a. Will act as a Level 2 resource for all Network-related issues in KSWAN. b. Maintenance & monitoring of the core network infrastructure of KSWAN. |

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| | <ul style="list-style-type: none"> c. Analyse, troubleshoot and evaluate core network issues and provide RCA. d. Provide design inputs, create network improvement plans, capacity planning, troubleshoot, coordinate with OEM TAC teams for identification of new solutions and streamline chronic network issues, etc. e. Create and maintain Up to date HLD and LLD. f. Collect network performance data and use as input for providing network improvement plans and capacity planning. |
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| Post | Network Admin-1 (Contractual)-03 |
| Minimum qualification criteria | B.E/B Tech Graduate in Electronics/Computers/IT/Telecom |
| Minimum experience | 10 Years Total Experience |
| Certification Required | Network Certifications from OEMs - Cisco, Juniper, and HP. |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Experienced in troubleshooting and providing technical support for network-related issues. b. Experienced in providing network monitoring, analyzing network data, and identifying network bottlenecks. |
| Responsibilities | <ul style="list-style-type: none"> a. Provide L-1 supports for all Network related issues of the core network infrastructure in KSWAN. b. Configuring, monitoring, maintaining, and upgrading KSWAN core network infrastructure. c. Installing and integrating new network appliances. d. Monitor network performance parameters. e. Configuration management of all core and branch network appliances. f. Configuration backups and recovery. g. Inventory management of network hardware and software components. h. Coordinate with TSPs and ISPs for implementation and troubleshooting of connectivity issues. |

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| Post | Network Admin-2 (Contractual)-01 |
| Minimum qualification criteria | B.E/B Tech Graduate in Electronics/Computers/IT/Telecom |
| Minimum experience | 08 Years Total Experience. |
| Certification Required | Network Certifications from OEMs - Cisco, Juniper, and HP. |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Experienced in troubleshooting and providing technical support for network-related issues. b. Experienced in providing network monitoring, analyzing network data, and identifying network bottlenecks. |
| Responsibilities | <ul style="list-style-type: none"> a. Provide L-1 supports for all Network related issues of the core network infrastructure in KSWAN. b. Configuring, monitoring, maintaining, and upgrading KSWAN core network infrastructure. c. Installing and integrating new network appliances. d. Monitor network performance parameters. e. Configuration management of all core and branch network appliances. f. Configuration backups and recovery. g. Inventory management of network hardware and software components. h. Coordinate with TSPs and ISPs for implementation and troubleshooting of connectivity issues. |

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| Post | Network Engineer-1 (Contractual)-01 |
| Minimum qualification criteria | B. E/B Tech Electronics/Computer Science/IT /Telecom. |
| Minimum experience | 08 Years' Experience in implementation/maintenance of IT networks |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Ability to speak fluently in Kannada and English b. Good communication skills |

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| Responsibilities | <ul style="list-style-type: none"> a. Installation, configuration and maintenance of routers, switches, and other network appliances. b. Visit departmental office locations for resolving connectivity issues. c. Troubleshoot network issues and resolve reported problems by end users. d. Coordinate with helpdesk for updating and resolving trouble tickets generated by user departments. |
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| Post | Network Engineer-2 (Contractual)-01 |
| Minimum qualification criteria | B. E/B Tech Electronics/Computer Science/IT /Telecom. |
| Minimum experience | 06 Years' Experience in Implementation/maintenance of IT networks |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Ability to speak fluently in Kannada and English b. Good communication skills |
| Responsibilities | <ul style="list-style-type: none"> a. Installation, configuration and maintenance of routers, switches, and other network appliances. b. Visit departmental office locations for resolving connectivity issues. c. Troubleshoot network issues and resolve reported problems by end users. d. Coordinate with helpdesk for updating and resolving trouble tickets generated by user departments. |

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| Post | Network Engineer-3 (Contractual)-01 |
| Minimum qualification criteria | B. E/B Tech Electronics/Computer Science/IT /Telecom. |
| Minimum experience | 05 Years Experience in Implementation/maintenance of IT networks |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Ability to speak fluently in Kannada and English b. Good communication skills |

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| Responsibilities | <ul style="list-style-type: none"> a. Installation, configuration and maintenance of routers, switches, and other network appliances. b. Visit departmental office locations for resolving connectivity issues. c. Troubleshoot network issues and resolve reported problems by end users. d. Coordinate with helpdesk for updating and resolving trouble tickets generated by user departments. |
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| Post | Security Specialist (Contractual)-01 |
| Minimum qualification criteria | B.E/B Tech Graduate Electronics/Computers/IT/Telecom. |
| Minimum experience | 15 years of experience in Network Security and 05 years of experience as a Security expert. |
| Certification Required | CCNA Security and CCNP security or industry equivalent. |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Strong knowledge of security principles, concepts, and industry best practices. b. Familiar with configuring, maintaining, and troubleshooting equipment like NGFW, Anti-DDoS, IPS/IDS, Anti-Virus/Anti-Malware, and vulnerability scanning tools. |
| Responsibilities | <ul style="list-style-type: none"> a. Monitoring network traffic and analyze security events and incidents to detect potential security breaches. b. Create incidence response strategies and SOPs like containment, eradication, and recovery from security incidences. c. Manage and maintain security infrastructure including firewall, intrusion detection and prevention, anti-virus, and anti-malware. d. Conduct vulnerability assessment and penetration tests to identify weaknesses and vulnerabilities. e. Develop and enforce security policies, standards, and procedures. f. Be updated on threat intelligence and research. Implement and maintain the latest advisories from threat intelligence organizations. |

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| | <ul style="list-style-type: none"> g. Coordinate with third-party security audit agencies for routine/periodical audits and address non-compliances. h. Consider network security performance inputs for capacity planning. |
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| Post | Security Admin (Contractual)-01 |
| Minimum qualification criteria | B.E/B Tech Graduate in Electronics/Computers/IT/Telecom |
| Minimum experience | 08 Years Experience in Network Security |
| Certification Required | CCNA Security or industry equivalent. |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Basic knowledge of security principles, concepts, and best practices. b. Familiar with configuration of security systems like NGFW, IPS/IDS, Anti-DDoS, Anti-Virus/Anti-Malware, and other security tools. |
| Responsibilities | <ul style="list-style-type: none"> a. Conduct security monitoring and provide incident response. b. Review security alerts generated by various systems and tools. c. Analyze alerts and identify potential security incidences. d. Manage vulnerability scanning. e. Provide configuration and management for security systems like NGFW, IPS/IDS, Anti-DDoS, Anti-Virus/Anti-Malware, and other security tools. f. Maintain security documentation and reporting. g. Implement security policies, procedures, and controls. |

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| Post | Server Admin-1 (Contractual)-01 |
| Minimum qualification criteria | B.E/B Tech Graduate in Electronics/Computers/IT/Telecom |
| Minimum experience | 10 Years experience in the management of servers. |
| Certification Required | MCSE or MCSA or industry equivalent. |

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| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Strong knowledge of server hardware, operating systems (Windows and Linux) and virtualization technologies. b. Experience in server administration tools and technologies such as active directory, DNS, DHCP, etc., c. Familiar with server monitoring tools, optimization techniques, and server security industry best practices. |
| Responsibilities | <ul style="list-style-type: none"> a. Design, plan and implement server infrastructure solution by selecting appropriate OS, virtualization platforms and server configurations based on KSWAN requirements. b. Install, configure, and deploy physical and virtual server. c. Configuration and optimization of servers for performance and security. d. Perform regular maintenance including monitoring server health, applying updates and patches. e. Conduct performance tuning and optimization for maintaining high reliability and server performance. f. Implement and enforce server security measures and best practices. g. Maintain compliance with relevant security standards, OEM recommendations and regulations. Monitor server capacity and usage trends. h. Develop and maintain server backups and validate restore procedures. |

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| Post | Server Admin-2 (Contractual)-01 |
| Minimum qualification criteria | B.E/ B Tech/ M.E in Electronics and Communication/ Computer Science/ Information Technology/Telecom OR BCA/BSc/MSc |
| Minimum experience | 10 Years experience in the management of servers |
| Certification Required | MCSA or industry equivalent |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Strong knowledge of server hardware, operating systems (Windows and Linux) and virtualization technologies. |

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| | <ul style="list-style-type: none"> b. Experience in server administration tools and technologies such as active directory, DNS, DHCP, etc., c. Familiar with server monitoring tools, optimization techniques, and server security industry best practices. |
| Responsibilities | <ul style="list-style-type: none"> a. Design, plan and implement server infrastructure solution by selecting appropriate OS, virtualization platforms and server configurations based on KSWAN requirements. b. Install, configure, and deploy physical and virtual server. c. Configuration and optimization of servers for performance and security. d. Perform regular maintenance including monitoring server health, applying updates and patches. e. Conduct performance tuning and optimization for maintaining high reliability and server performance. f. Implement and enforce server security measures and best practices. g. Maintain compliance with relevant security standards, OEM recommendations and regulations. Monitor server capacity and usage trends. h. Develop and maintain server backups and validate restore procedures. |

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| Post | Central Helpdesk L1 (Contractual)-03 |
| Minimum qualification criteria | Diploma/B.Sc. in Electronics and Communication / Computer Science / Information Technology /Telecom /Electrical and Electronics/ BCA |
| Minimum experience | 03 years of work experience + Prior experience in handling helpdesk/support team's mandatory. |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Ability to speak fluently in Kannada and English. b. Good communication skills c. Ability to ensure clear communication through emails to KSWAN management and stake holders for critical updates and reports. |
| Responsibilities | <ul style="list-style-type: none"> a. Receive support requests from user departments through different channels. b. Open, update, transfer, and close trouble tickets. c. Interact with KSWAN stakeholders and collect status updates and accordingly update trouble tickets. |

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| | <ul style="list-style-type: none"> d. Monitor and manage the trouble ticket generating process and ensure accuracy for all complaints. e. Generate helpdesk reports and track KPIs. f. Timely update KSWAN management and stake holders for critical issues and implement escalation matrix. |
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| Post | Central Helpdesk L2 -1 (Contractual)-01 |
| Minimum qualification criteria | B.Sc. in Electronics and Communication / Computer Science / Information Technology /Telecom /Electrical and Electronics/ BCA |
| Minimum experience | 03 years of work experience + Prior experience in handling helpdesk/support team's mandatory. |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Ability to speak fluently in Kannada and English. b. Good communication skills c. Ability to ensure clear communication through emails to KSWAN management and stake holders for critical updates and reports. |
| Responsibilities | <ul style="list-style-type: none"> a. Receive support requests from user departments through different channels. b. Open, update, transfer, and close trouble tickets. c. Interact with KSWAN stakeholders and collect status updates and accordingly update trouble tickets. d. Monitor and manage the trouble ticket generating process and ensure accuracy for all complaints. e. Generate helpdesk reports and track KPIs. f. Timely update KSWAN management and stake holders for critical issues and implement escalation matrix. |

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| Post | Central Helpdesk L2 -2 (Contractual)-01 |
| Minimum qualification criteria | B.Sc. in Electronics and Communication / Computer Science / Information Technology /Telecom /Electrical and Electronics/ BCA |
| Minimum experience | 05-06 years of work experience + Prior experience in handling helpdesk/support team's mandatory. |
| Duration of Contract Engagement | 05 years from the date of joining. |

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| Skills Required | <ul style="list-style-type: none"> a. Ability to speak fluently in Kannada and English. b. Good communication skills c. Ability to ensure clear communication through emails to KSWAN management and stake holders for critical updates and reports. |
| Responsibilities | <ul style="list-style-type: none"> a. Receive support requests from user departments through different channels. b. Open, update, transfer, and close trouble tickets. c. Interact with KSWAN stakeholders and collect status updates and accordingly update trouble tickets. d. Monitor and manage the trouble ticket generating process and ensure accuracy for all complaints. e. Generate helpdesk reports and track KPIs. f. Timely update KSWAN management and stake holders for critical issues and implement escalation matrix. |

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| Post | Electrical Technician (Contractual)-01 |
| Minimum qualification criteria | ITI/Diploma in Electrical |
| Minimum experience | 08 years experience including 03 years experience in maintenance of critical electrical infrastructure. |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Familiar with maintenance of critical electrical infrastructure like Solar UPS, DGs, electrical controls, LT Panels, and AC / DC power distribution. b. Capable of providing support during emergencies and coordinate with multiple stakeholders to resolve power issues. c. Maintain asset register and keep it up to date. d. Ability to speak fluently in Kannada. e. Good communication skills. |
| Responsibilities | <ul style="list-style-type: none"> a. Installation, testing, and maintaining complete electrical infrastructure like electrical controls, distribution panels, Power to the PoP rooms, UPS and DGs etc., b. Conduct governance activities as stipulated by KSWAN, CeG. c. Conduct preventive and corrective maintenance of the non-IT infrastructure. |

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| | <ul style="list-style-type: none"> d. Visit PoP locations in the assigned region and troubleshoot and resolve chronic issues. e. Conduct routine checks of the electrical infrastructure in the PoP locations in the assigned region. f. Coordinate with OEM's and implement OEM / Industry recommended best practices in implementing and maintaining electrical infrastructure. |
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| Post | Field Engineer-1 (Contractual)-01 |
| Minimum qualification criteria | B. E/B Tech Electronics/Computer Science/IT /Telecom/Information Science/ Electrical and Electronics/Instrumentation/ MCA/ M.Sc (IT) |
| Minimum experience | 05- 07 Years of work experience in implementation/maintenance of IT networks. |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Familiar with structured LAN cabling (copper and OFC) and accessories like patch panels, crimping tools, connectors, etc. b. Familiar with network equipment like routers, switches, media convertors and other network appliances. c. Capable of coordinating with TSPs and ISPs for implementation and maintenance of WAN and Internet links. d. Capable of coordinating with departmental office location representatives and troubleshoot, resolve connectivity issues as per service levels stipulated by KSWAN. |
| Responsibilities | <ul style="list-style-type: none"> a. Respond to helpdesk teams allocated trouble tickets and provide quick updates. b. Visit department office locations as per the instructions of KSWAN, CeG team. c. Troubleshoot connectivity issues and resolve them as per established service levels by KSWAN, CeG. d. Coordinate with departmental offices in their day-to-day operations related to IT activities and video conferencing services. e. Conduct preventive and corrective maintenance of the IT and non-IT infrastructure in the assigned region. f. Conduct governance activities in the assigned region and also coordinate with other stakeholders including departmental office representatives for resolving issues related to the IT and non-IT infrastructure. |

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| Post | Field Engineer-2 (Contractual)-01 |
| Minimum qualification criteria | B. E/B Tech Electronics/Computer Science/IT /Telecom/Information Science/ Electrical and Electronics/Instrumentation/ MCA/ M.Sc (IT) |
| Minimum experience | 03- 05 years of work experience in implementation/maintenance of IT networks. |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Familiar with structured LAN cabling (copper and OFC) and accessories like patch panels, crimping tools, connectors, etc. b. Familiar with network equipment like routers, switches, media convertors and other network appliances. c. Capable of coordinating with TSPs and ISPs for implementation and maintenance of WAN and Internet links. d. Capable of coordinating with departmental office location representatives and troubleshoot, resolve connectivity issues as per service levels stipulated by KSWAN. |
| Responsibilities | <ul style="list-style-type: none"> a. Respond to helpdesk teams allocated trouble tickets and provide quick updates. b. Visit department office locations as per the instructions of KSWAN, CeG team. c. Troubleshoot connectivity issues and resolve them as per established service levels by KSWAN, CeG. d. Coordinate with departmental offices in their day-to-day operations related to IT activities and video conferencing services. e. Conduct preventive and corrective maintenance of the IT and non-IT infrastructure in the assigned region. f. Conduct governance activities in the assigned region and also coordinate with other stakeholders including departmental office representatives for resolving issues related to the IT and non-IT infrastructure. |

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| Post | Field Engineer-3 (Contractual)-01 |
| Minimum qualification criteria | B. E/B Tech Electronics/Computer Science/IT /Telecom/Information Science/ Electrical and Electronics/Instrumentation/ MCA/ M.Sc (IT) |

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| Minimum experience | 05- 07 years of work experience in implementation/maintenance of IT networks. |
| Duration of Contract Engagement | 05 years from the date of joining. |
| Skills Required | <ul style="list-style-type: none"> a. Familiar with structured LAN cabling (copper and OFC) and accessories like patch panels, crimping tools, connectors, etc. b. Familiar with network equipment like routers, switches, media convertors and other network appliances. c. Capable of coordinating with TSPs and ISPs for implementation and maintenance of WAN and Internet links. d. Capable of coordinating with departmental office location representatives and troubleshoot, resolve connectivity issues as per service levels stipulated by KSWAN. |
| Responsibilities | <ul style="list-style-type: none"> a. Respond to helpdesk teams allocated trouble tickets and provide quick updates. b. Visit department office locations as per the instructions of KSWAN, CeG team. c. Troubleshoot connectivity issues and resolve them as per established service levels by KSWAN, CeG. d. Coordinate with departmental offices in their day-to-day operations related to IT activities and video conferencing services. e. Conduct preventive and corrective maintenance of the IT and non-IT infrastructure in the assigned region. f. Conduct governance activities in the assigned region and also coordinate with other stakeholders including departmental office representatives for resolving issues related to the IT and non-IT infrastructure. |

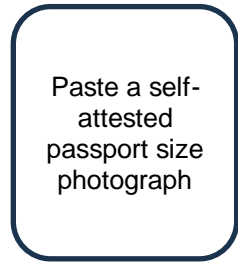
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| Post | Nodal Officers (Contractual)-30 |
| Minimum qualification criteria | B. E/B Tech Electronics / Computer Science/IT /Telecom/ Information Science/ Electrical and Electronics/ Instrumentation/ MCA/ M.Sc (IT) |
| Minimum experience | 05 years of work experience including 03 years of experience in maintenance of IT and non-IT infrastructure. |
| Duration of Contract Engagement | 05 years from the date of joining. |

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| Skills Required | <ul style="list-style-type: none"> a. Familiar with the maintenance of networking technologies like LAN, WAN, and networking appliances like routers, switches etc. b. Familiar with the maintenance of critical electrical infrastructure like Solar UPS, DGs, electrical controls, LT Panels, and AC / DC power distribution. c. Capable of managing a team of engineers in the district and taluks for maintenance of KSWAN infrastructure as per the service levels stipulated by KSWAN, CeG. d. Capable of coordinating and maintaining good communication with departmental office location personnel located at the DCRs, TCRs, and off- site departmental office locations. e. Ability to speak fluently in Kannada and English. |
| Responsibilities | <ul style="list-style-type: none"> a. The Nodal officer shall be the KSWAN representative stationed at the DCR and shall act as a SPOC for the KSWAN team in the district. b. Shall coordinate with departmental office representatives and resolve all KSWAN issues. c. Should provide inputs for capacity building and network expansion for the assigned district to the KSWAN, CeG management team. d. Shall maintain the spares and monitor the utilization and replenishment on a regular basis and provide reports to KSWAN, CeG management. e. Coordinate, escalate, and liaise with KSWAN NoC team and OEM representatives for troubleshooting and resolving issues with IT and non-IT infrastructure. f. Shall travel to the PoPs in the district regularly to assess the IT and non-IT infrastructure and take necessary action. g. Coordinate and resolve all the assigned fault tickets for IT and non- IT infrastructure of KSWAN in the assigned district(s) as per the service levels stipulated by KSWAN, CeG. |

Note:- All mandatory educational/professional qualifications must be from recognized universities, autonomous institutes, or government-approved institutions in India. Experience gained after obtaining the minimum educational qualification prescribed for the post will be taken into consideration for ascertaining eligibility for the post.

RAILTEL CORPORATION OF INDIA LIMITED

Vacancy Notice No. RCIL/2026/P&A/01/SR



NAME OF THE POST APPLIED FOR:

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(Must be indicated by applicant, without the name of the post, application will be rejected)

- 1. Name in full (In Block letters). : _____
- 2. Father's Name : _____
- 3. Mother's Name : _____
- 4. Date of Birth (DD-MM-YYYY). : _____
- 5. Age as on 30.05.2026 : _____ years, _____ months, _____ days
- 6. Category : _____
(Gen/SC/ST/OBC/EWS) : _____
- 7. Whether PwBD or Not : _____
- 8. Religion : _____
- 9. Gender : _____
- 10. Marital Status: : _____
- 11. Nationality : _____
- 12. Correspondence Address : _____
(in BLOCK letters with PIN) _____

13. Contact Mob Numbers: _____ Alternate No _____

14. E-Mail Addresses (indicate clearly): _____

15. **Qualifications:** (Give information about Technical Qualifications only in chronological order), (May attach additional sheet, if required)

| Exam Passed | Year of Passing | Name of Board / University | %age of marks obtained |
|--------------------|------------------------|-----------------------------------|-------------------------------|
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16. Work Experience: (in descending chronological order) (may attach additional sheets, if required). Only the experience gained after obtaining the requisite degree will be taken into consideration. Internships, training etc. will not be taken into consideration.

| Post | Name & full address of Employer | Type of organization (Govt/ PSU/ Pvt) | Period of work experience | | Regular/ Outsource/ Contract employee (specify) |
|------|---------------------------------|---------------------------------------|---------------------------|----|---|
| | | | From | To | |
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17. Total Experience in Govt/ PSU/ Private/ RailTel
(in years & months).


18. Name of present employer:

I declare that I have read the detailed vacancy notice uploaded on RailTel's website very carefully. The information furnished above by me is true to the best of my knowledge and belief and that nothing material has been concealed. I understand that if it is found that I have concealed any information or have provided the wrong information, my candidature is liable to be cancelled / service is liable to be terminated forthwith without any notice.

Place :

Date:

Signature of Candidate

 Important: Documents mentioned in Item 05 of the Notification/Advertisement must be mandatorily attached, and each page should be signed by the candidate.
